

# Learning and Persuading with Anecdotes

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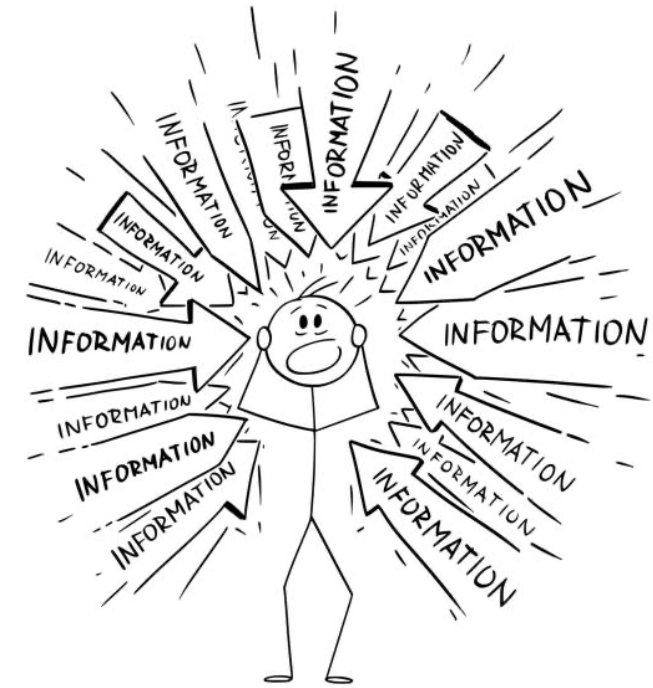
# Communication and Opinion Formation

Our actions are informed by complex statistical beliefs about the world:

- Vote for politician X?
  - What policies would she support? Has she been ethical? Is she trustworthy? Is she bipartisan?
- Get the COVID vaccine today?
  - Is it effective? Is it safe? Am I high priority enough?

Our information comes from varying degrees of complexity:

- High quality detailed statistical analysis: scientific papers, investigative journalism, survey many pieces of information.
- Retelling of experiences: Tweets, FB, most news pieces, about a single activity or view of the whole



# Generalization VS Communication

Account for the difference in generalization and communication:

- Generalization: Beliefs learned from many pieces of information
- Communication: Stories we retell to justify our beliefs or persuade others

Machine learning models use different abstractions

→ Information and communication: Individual samples or data pieces

→ Beliefs:

- Complex functions that describe your actions in any one scenario.
- Posterior distributions that describe your belief about what led to the state of the world.

Not claiming that machine learning and human learning are the same!

# Learning and Persuading with Anecdotes

Joint work with



Nicole Immorlica  
Microsoft Research



Brendan Lucier  
Microsoft Research



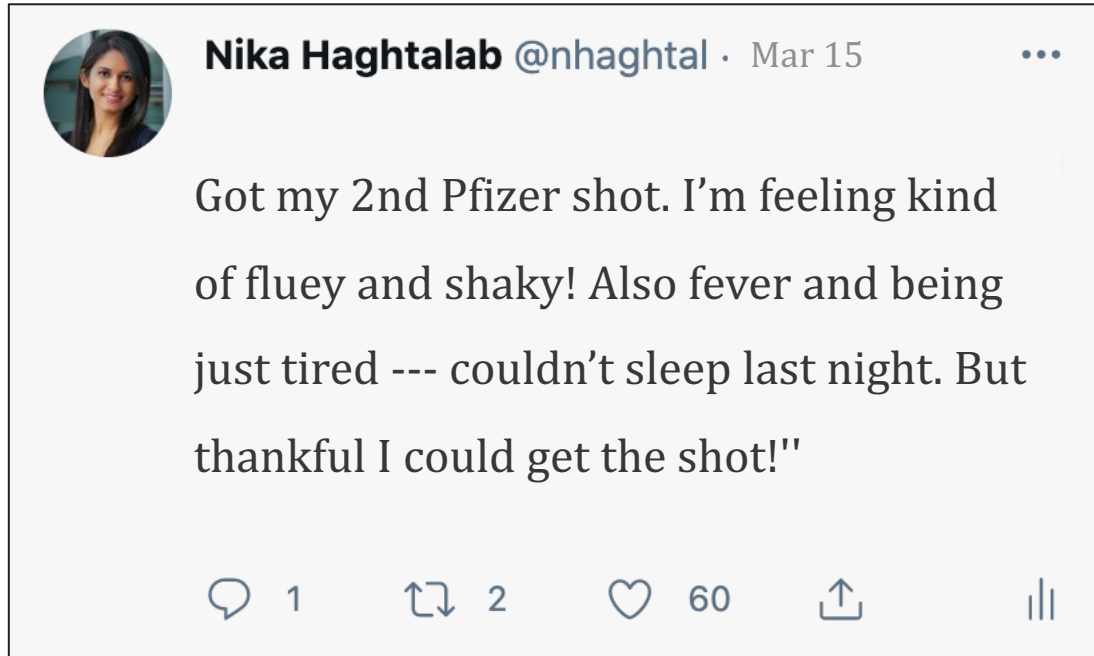
Markus Mobius  
Microsoft Research



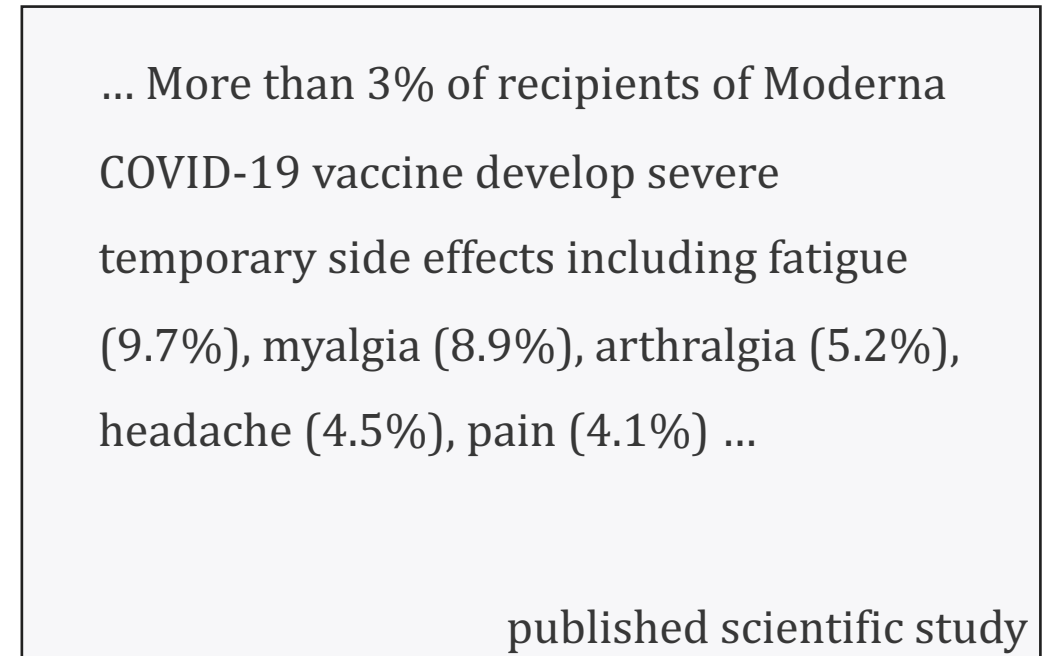
Divyarthi Mohan  
Princeton University

# Learning and Persuading with Anecdotes

Consider an environment where communication is retelling of an anecdote.



Anecdote: One person's account



Summarized statistics of many accounts

Anecdote: A person shares one of  $k$  actual observations. Can't make up stories.

Persuasion: Share the anecdote that gets your listeners to take actions you like.

# Questions

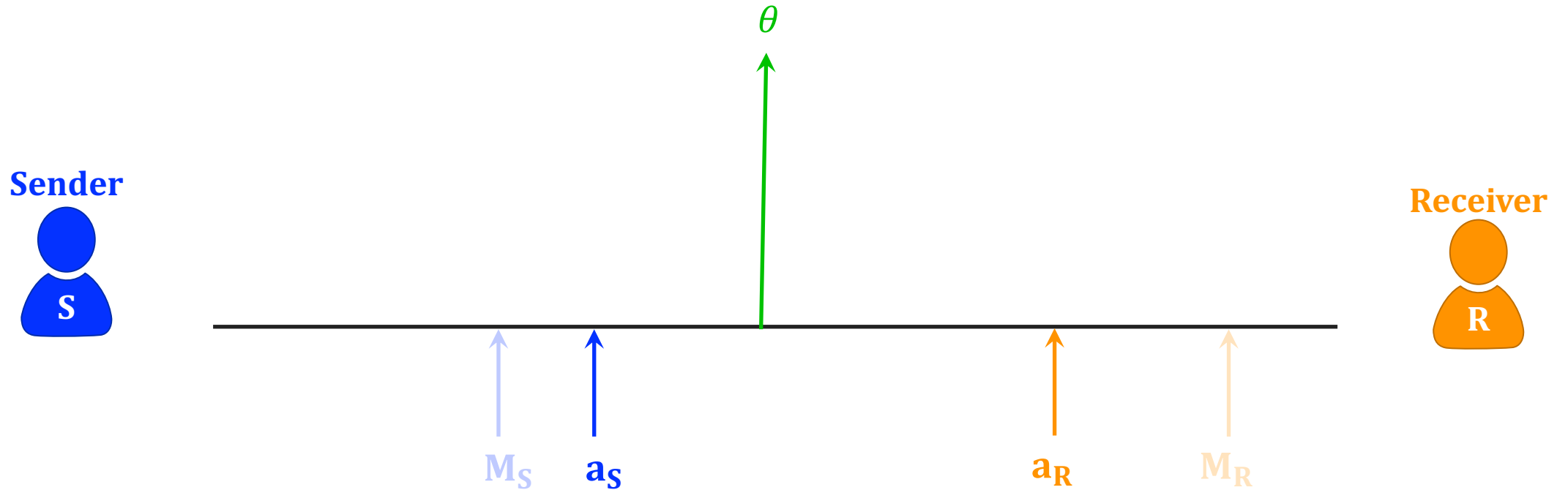
What do rational communication and learning with anecdotes look like?

Communicating anecdotes is less efficient.

Does restriction to anecdote introduce **bias in communication**?

Does restriction to anecdotes contribute to **belief polarization**?

# Model – Actions



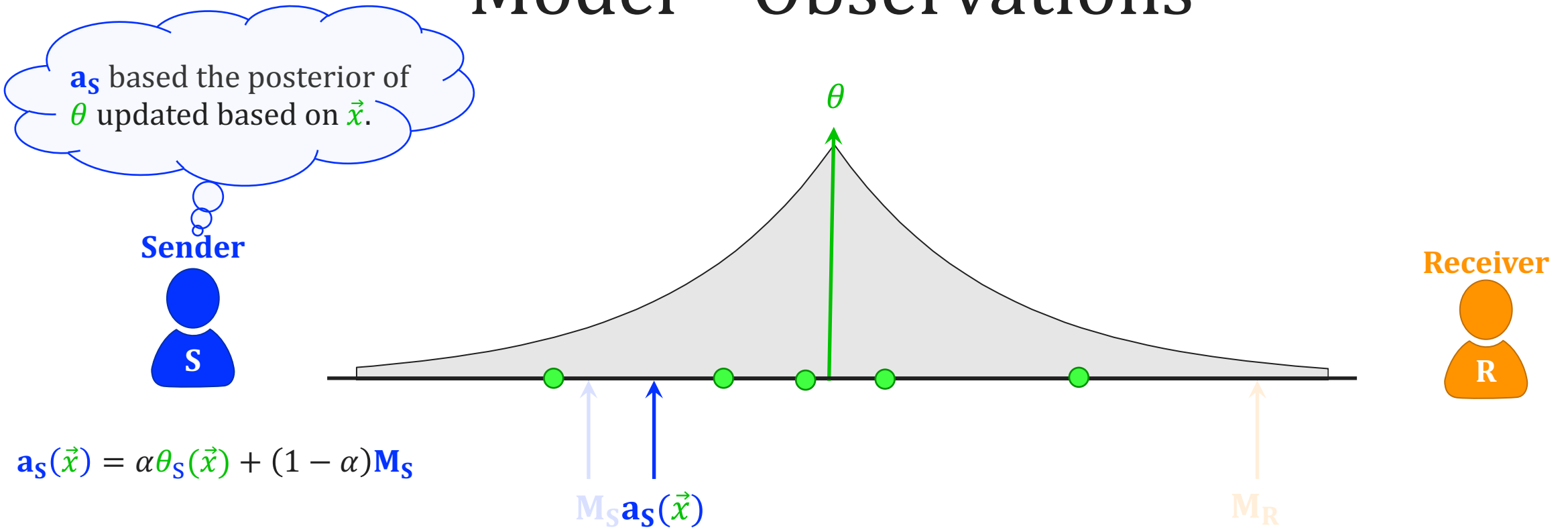
Moral stances  $M_S$ ,  $M_R$ : Actions that would have been taken in absence of any information about the world.

Actions  $a_S$ ,  $a_R$ : Actions taken if the state of the world  $\theta$  were known.

$$\begin{aligned} \mathbf{a}_i &= \operatorname{argmin}_a \mathbb{E}[\alpha(a - \theta)^2 + (1 - \alpha)(a - \mathbf{M}_i)^2] \\ &= \alpha\theta + (1 - \alpha)\mathbf{M}_i \end{aligned}$$

Optimal action, minimizes squared loss to moral stances and state of the world

# Model – Observations

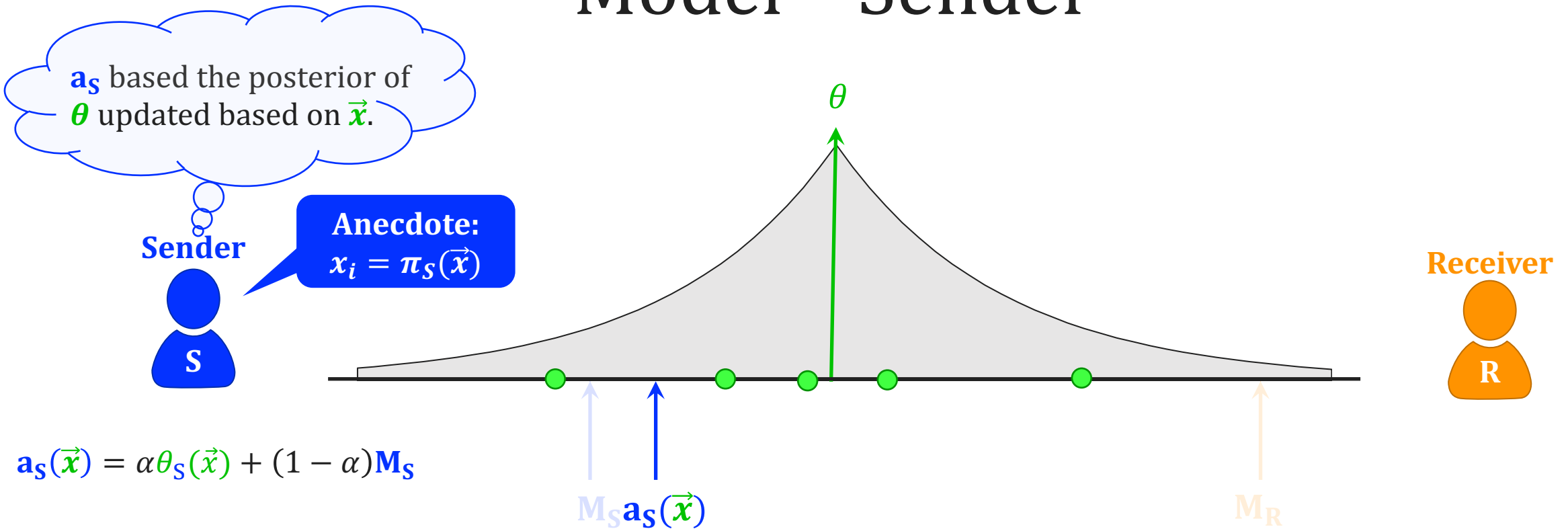


Neither players know the state of world  $\theta$ . Diffuse Prior:  $\theta$  equally likely anywhere in  $\mathbb{R}$ .

Sender observes  $\vec{x} = x_1, \dots, x_k$  i.i.d from a distribution parameterized by  $\theta$   
→ Single peaked at  $\theta$ , symmetric, known pdf,  $f$ , given  $\theta$ .



# Model – Sender



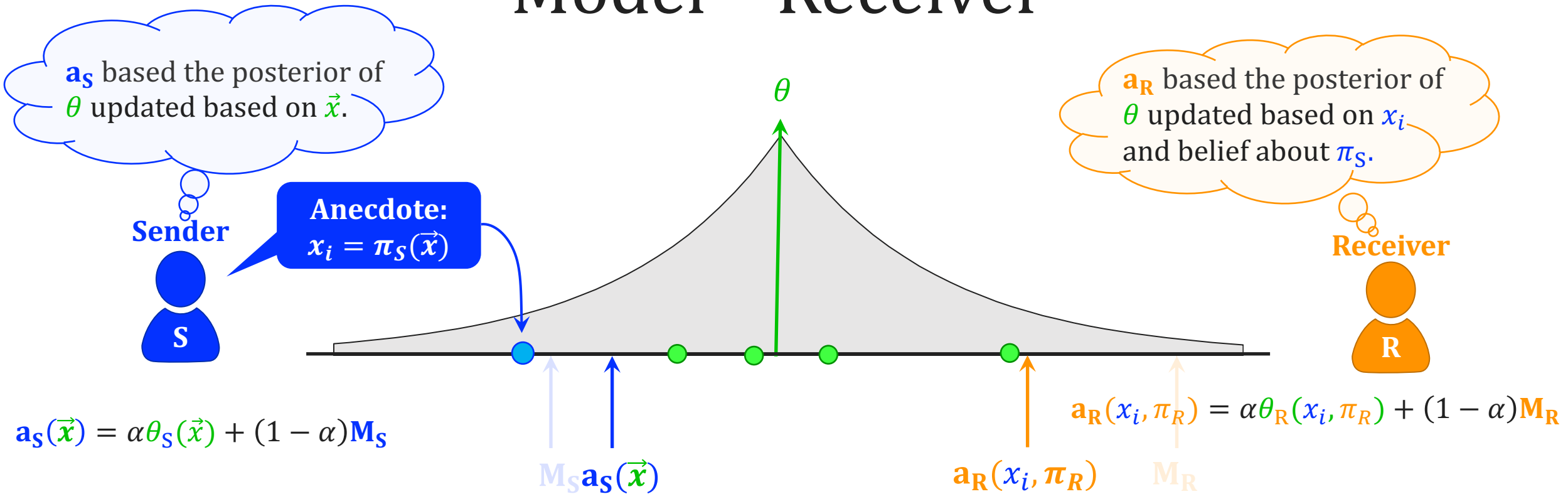
Neither players know the state of world  $\theta$ . Diffuse Prior:  $\theta$  equally likely anywhere in  $\mathbb{R}$ .

Sender observes  $\vec{x} = x_1, \dots, x_n$  i.i.d from a distribution parameterized by  $\theta$   
→ Single peaked at  $\theta$ , symmetric, known pdf,  $f$ , given  $\theta$ .

Sender **sends one anecdote**  $x_i \in \{x_1, \dots, x_k\}$  to the receiver.

→ Using a communication scheme  $\pi_S$ , which might be observable or not by the receiver

# Model – Receiver



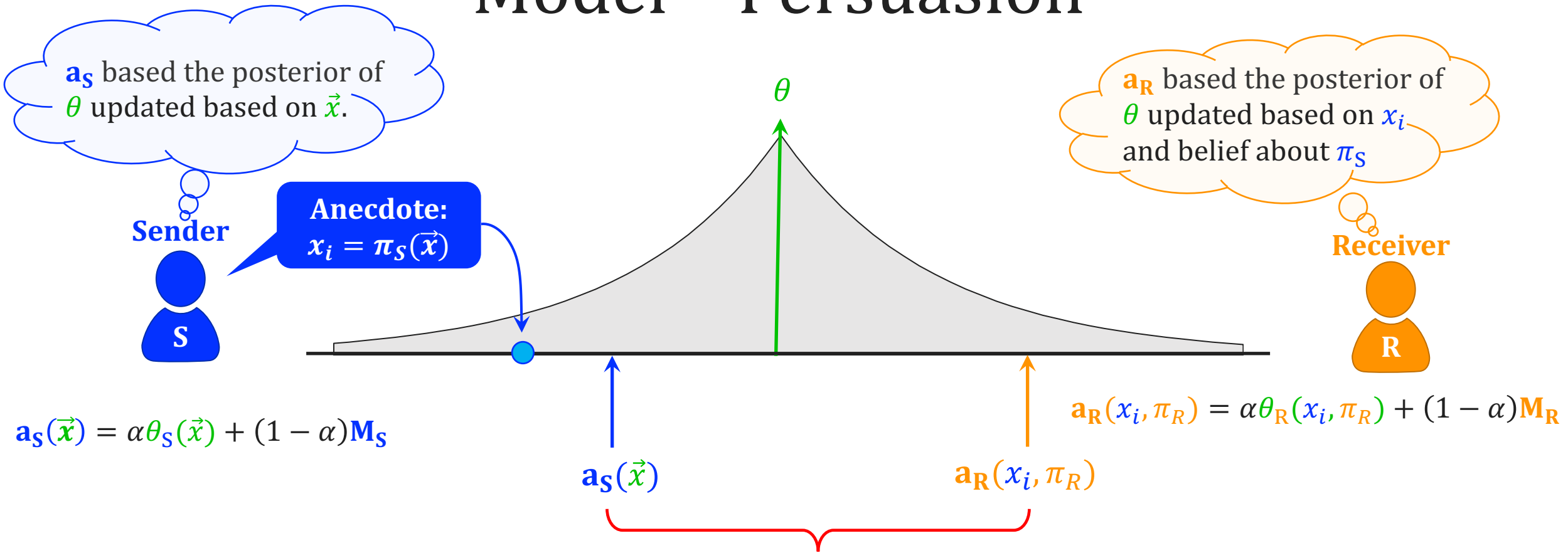
Receiver gets anecdote  $\pi_S(\vec{x}) = x_i \in \{x_1, \dots, x_k\}$  and has a belief about the communication scheme

Belief  $\pi_R$  about communication scheme:

→ If the communication scheme  $\pi_S$  was observed,  $\pi_R = \pi_S$ , otherwise, we'll consider equilibrium belief.

Receiver's posterior depends on  $\pi_R$  and  $\pi_S(\vec{x})$ .

# Model – Persuasion



## Sender's Goal

Choose  $\pi_S$  to minimize cost  $\mathbb{E}_{\vec{x}} \left[ \left( \mathbf{a}_S(\vec{x}) - \mathbf{a}_R(\pi_S(\vec{x}), \pi_R) \right)^2 \right]$

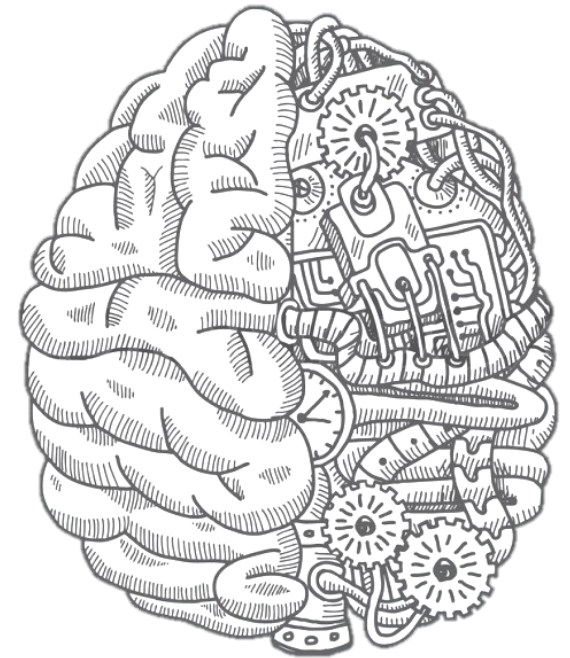
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## Anecdotes vs. Unrestricted Signals

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When do we see biased signaling schemes?

How does the efficiency of signaling schemes change with the number observations?



## Talk Plan

**Understand Sender's and Receiver's Perspectives**

**Optimal scheme for observable  $\pi_S$**

**Optimal scheme for non-observable  $\pi_S$**

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# Communication Schemes

Sender uses a communication scheme  $\pi_S$  to choose  $x_i \in \{x_1, \dots, x_k\}$

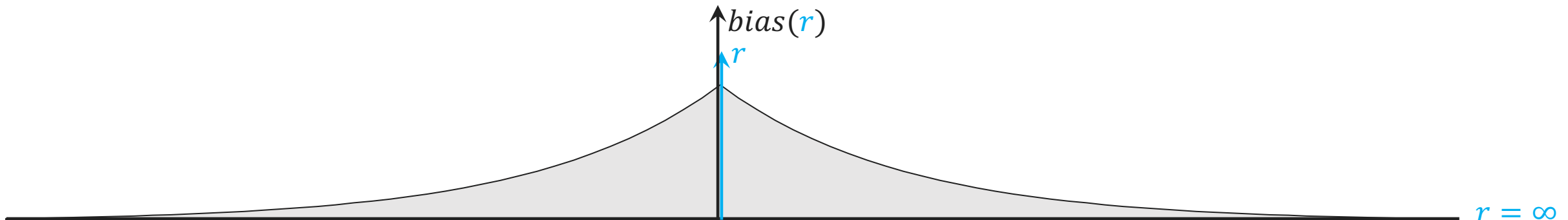
Examples:  $\pi_S(\vec{x})$

- ✓ The minimum/maximum signal in  $x_1, \dots, x_k$ .
- ✗ The signal closest to 0.
- ✓ The signal closest to the posterior belief  $\theta_S(\vec{x})$ .

**Translation-Invariant** Schemes: Changing the axis doesn't change the scheme's choice.

A useful class of schemes: The signal closest to the posterior belief  $\theta_S(\vec{x}) + r$ .

→ When  $r = 0$  unbiased, when  $r \neq 0$  a bias that's between 0 and bias of the min/max signal



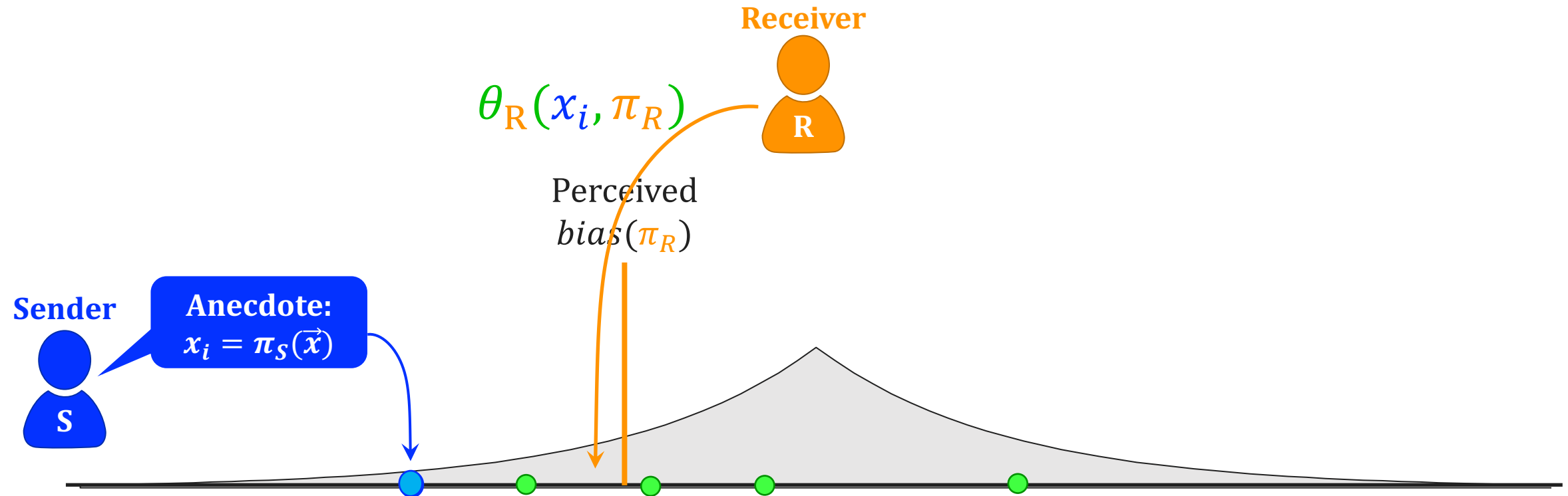
# Receiver's Perspective

What does a receiver who gets signal  $x_i = \pi_S(\vec{x})$  believe about the state of the world?

→ Depends both on  $x_i$  and what she scheme she perceives, call it  $\pi_R$ .

→ The receiver “undoes” the perceived bias in the communication scheme.

→ If  $\text{bias}(\pi_R) = \text{bias}(\pi_S)$ , receiver's belief  $\theta_R(x_i, \pi_R)$  is unbiased.





# Understanding Sender's Choices

Sender's goal of minimization cost  $\mathbb{E}_{\vec{x}} \left[ \left( \mathbf{a}_S(\vec{x}) - \mathbf{a}_R(\pi_S(\vec{x}), \pi_R) \right)^2 \right]$  takes into account:

- 1 Inability of the sender to express any signal it wants.
- 2 Fundamental gap in moral stances  
→  $\mathbf{a}_S$  and  $\mathbf{a}_R$  are attracted to  $\mathbf{M}_S, \mathbf{M}_R$ .
- 3 Potential Mis-match between the biases of the sender and receiver  
→  $\text{bias}(\pi_R), \text{bias}(\pi_S)$

Cost decomposition:

$$\begin{aligned} \text{Sender's Cost} = & \alpha^2 \mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + \text{bias}(\pi_S) \right)^2 \right] \quad \text{1 Signaling cost} \\ & + (1 - \alpha)^2 (M_S - M_R)^2 \quad \text{2 Fundamental loss in moral stances} \\ & + \alpha^2 (\text{bias}(\pi_R) - \text{bias}(\pi_S))^2 \\ & + 2\alpha(1 - \alpha) (\text{bias}(\pi_R) - \text{bias}(\pi_S))(M_S - M_R) \quad \text{3 Persuasion Temptation} \end{aligned}$$

# Talk Plan

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**Optimal scheme for observable  $\pi_S$**

Optimal scheme for non-observable  $\pi_S$

# Observable Communication Scheme

When  $\pi_S$  is observable,  $\pi_S = \pi_R \rightarrow$  Persuasion temptation is 0.

Sender chooses  $\pi_S$  that minimizes  $\mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + bias(\pi_S) \right)^2 \right]$

What's the optimal communication scheme?

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$$\begin{aligned} \text{Sender's Cost} = & \alpha^2 \mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + bias(\pi_S) \right)^2 \right] \quad \text{① Signaling cost} \\ & + (1 - \alpha)^2 (M_S - M_R)^2 \quad \text{② Fundamental loss in moral stances} \\ & + \alpha^2 (bias(\pi_R) - bias(\pi_S))^2 \\ & + 2\alpha(1 - \alpha)(bias(\pi_R) - bias(\pi_S))(M_S - M_R) \quad \left. \vphantom{\begin{aligned} & + \alpha^2 (bias(\pi_R) - bias(\pi_S))^2 \\ & + 2\alpha(1 - \alpha)(bias(\pi_R) - bias(\pi_S))(M_S - M_R) \end{aligned}} \right\} \text{③ Persuasion Temptation} \end{aligned}$$

# Optimal Communication Scheme

When  $\pi_S$  is observable,  $\pi_S = \pi_R \rightarrow$  Persuasion temptation is 0.

Sender chooses  $\pi_S$  that minimizes  $\mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + \text{bias}(\pi_S) \right)^2 \right]$

What's the optimal communication scheme?

---

## Optimal Communication Scheme

If the sender knew the true state of the world  $\theta$

$\rightarrow \pi_S(\vec{x})$  that's the closest signal to  $\theta$  would have optimal cost.

Without knowing  $\theta$ , as # of observations  $\theta \rightarrow \infty$ ,  $\theta_S(\vec{x}) \rightarrow \theta$

$\rightarrow \pi_S(\vec{x})$  that chooses the **closest signal to  $\theta_S(\vec{x})$**  has near optimal cost, and is **unbiased**.

Any **biased communication** scheme is **suboptimal**.

# Optimal Communication Scheme

When  $\pi_S$  is observable,  $\pi_S = \pi_R \rightarrow$  Persuasion temptation is 0.

Sender chooses  $\pi_S$  that minimizes  $\mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + bias(\pi_S) \right)^2 \right]$

What's the optimal communication scheme?

---

## Optimal Communication Scheme

Choose closest to  $\theta_S(\vec{x})$

$$\text{Signaling cost} \leq \frac{\alpha^2}{2k^2 f(0)^2} + o\left(\frac{1}{k^2}\right)$$

Any other  $\pi_S$

$$\text{Signaling Cost} \geq \frac{\alpha^2}{2k^2 f(bias(\pi_S))^2} - o\left(\frac{1}{k^2}\right)$$

Where  $f$  is the pdf of the distribution around  $\theta = 0$ , recall single peaked and symmetric and some additional restrictions.

# Talk Plan

Understand Sender and Receiver's Perspectives

**Optimal scheme for observable  $\pi_S$**

Unbiased! For large number of observations.

Optimal scheme for non-observable  $\pi_S$

# Talk Plan

Understand Sender and Receiver's Perspectives

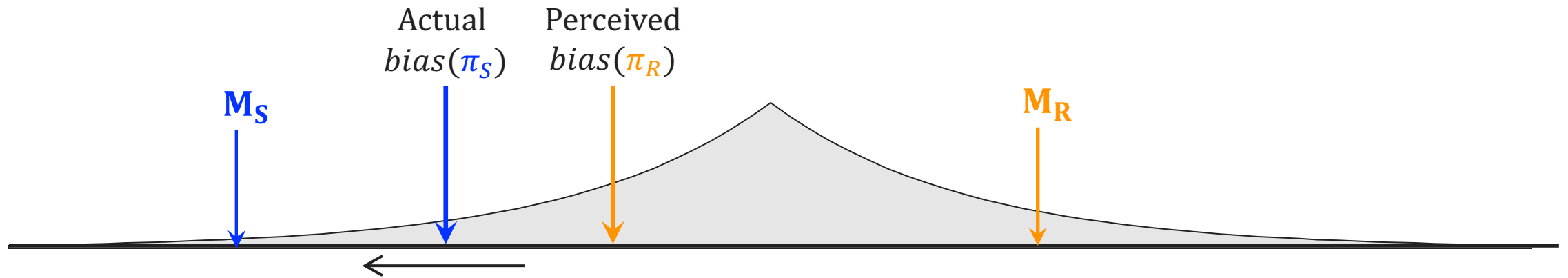
Optimal scheme for observable  $\pi_S$

Unbiased! For large number of observations.

Optimal scheme for non-observable  $\pi_S$

# Un-observable Communication Scheme

When  $\pi_S$  is not observable  $\rightarrow$  There is temptation to persuade!



Improves persuasion temptation

Worsens the signaling cost: higher variance when  $\pi_S$  chooses signals farther from the center.

$$\text{Sender's Cost} = \alpha^2 \mathbb{E}_{\vec{x}} \left[ \left( \theta_S(\vec{x}) - \pi_S(\vec{x}) + \text{bias}(\pi_S) \right)^2 \right] \quad \textcircled{1} \text{ Signaling cost}$$

$$+ (1 - \alpha)^2 (M_S - M_R)^2 \quad \textcircled{2} \text{ Fundamental loss in moral stances}$$

$$+ \alpha^2 (\text{bias}(\pi_R) - \text{bias}(\pi_S))^2$$

$$+ 2\alpha(1 - \alpha)(\text{bias}(\pi_R) - \text{bias}(\pi_S))(M_S - M_R)$$

}  $\textcircled{3}$  Persuasion Temptation



# Optimal Un-Observable Communication Scheme

At equilibrium (and with thought exercise of knowing  $\theta$ ):

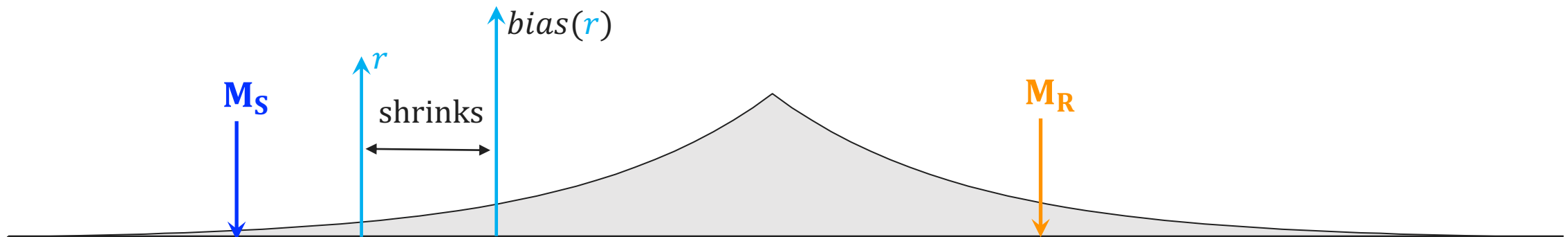
- Sender's scheme  $\pi_S$  takes the closest signal to  $\theta_S(\vec{x}) + r$  for some  $r$ , such that

$$r - \text{bias}(r) = \frac{1 - \alpha}{\alpha} (M_S - M_R)$$

Independent of distribution  
and # of observations

## Implications

1. For any  $k$  observation, as  $|M_S - M_R| \rightarrow \infty$ ,  $|r| \rightarrow \infty$   
 $\rightarrow \pi_S$  converges to taking the most extreme, min/max signal from  $\vec{x}$ .
2. Similarly, for any  $|M_S - M_R|$ , as  $k \rightarrow \infty$ ,  $|r| \rightarrow \infty$ .



# Receiver's Perspective

Who'd you rather listen to?

- An expert with  $k \rightarrow \infty$  observations, but with large  $|M_S - M_R|$ ?
- A novice with small  $k = 1, 2, \dots$  observations, but with  $M_S = M_R$ ?

Depends on the distribution of observations (extreme value theory)

- Gaussian: The min/max signal has vanishing variance  
→ You prefer to listen to the expert
- Laplacian: The min/max signal has a constant variance  
→ You'll choose to listen to the novice.

Homophily caused by the fact that agents communicate in anecdotes.

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Optimal scheme for observable  $\pi_S$

Unbiased! For large number of observations.

Optimal scheme for non-observable  $\pi_S$

Biased! For any number of observations.

**Talk Plan**

**Understand Sender and Receiver's Perspectives**

**Optimal scheme for observable  $\pi_S$**

Unbiased! For large number of observations.

**Optimal scheme for non-observable  $\pi_S$**

Biased! For any number of observations.

# Machine Learning and Strategic Behavior

Inspirations from machine learning theory for understanding polarization

Beliefs vs communication (generalization versus samples):

- Posterior distributions that describe your belief about what led to the state of the world.
- Complex **functions** that describe your actions in any one scenario.  
→ [Haghtalab, Jackson, Procaccia](#) (working paper 2021).

More generally rich interplay between ML and Economics

- Coherent view of strategic behavior and learning behavior

Workshop series on ML in Presence of Strategic Behavior: Alternating between Economics and Computations and and ML conferences (NeurIPS)

Attend and submit!