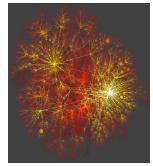
CS514: Intermediate Course in Computer Systems

Lecture 31: April 7, 2003 Astrolabe

The Internet



Massive scale.

Constant flux



Source: Burch and Cheswick

Demand for more "autonomic", intelligent behavior

- Human beings constantly adapt as their environment changes
 - You bike up hill... start to breath hard and sweat. At the top, cool off and catch your breath
 - It gets cold so you put on a sweater
- But computer systems tend to be rigid and easily disabled by minor events

Typical examples

- IBM finds that many Web Services systems are perceived as unreliable
 - End-user gets erratic response time
 - Client could be directed to the wrong server site
- But the Web Sphere software isn't at fault!
 - Usually these problems arise from other systems to which WS is connected
 - · A snarl of spaghetti sits behind the front end

A tale of woe

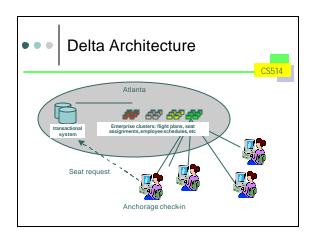
 Human operators lack tools to see state of system

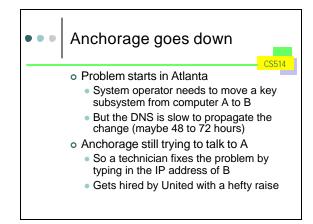
- Can't easily figure out what may be going wrong
- In fact operators cause as much as 70% of all Web-related downtime!
- And they directly trigger 35% of crashes

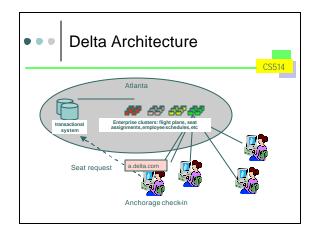
Sample tale of woe

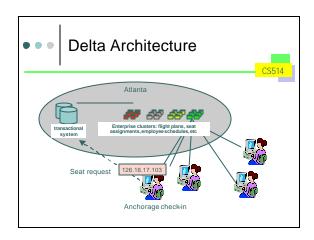


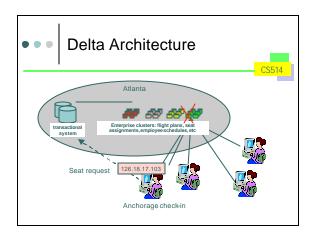
- Delta Airlines maintains the "Delta Nerve Center" in Atlanta
 - It has an old transactional mainframe for most operations
 - Connected to this are a dozen newer relational database applications on clusters
 - These talk to ~250,000 client systems using a publish-subscribe system







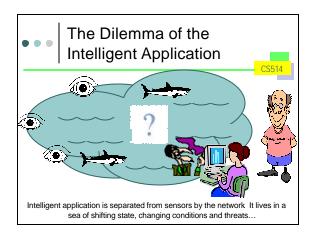




Six months later...

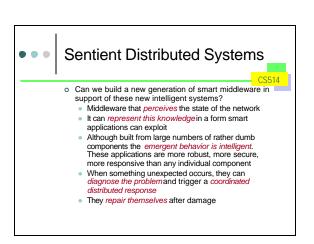
 Time goes by and now we need to move that service again Anchorage crashes again...
 But this time nobody can figure out why!
 Hunting for references to the service or even to B won't help
 Need to realize that the actual IP address of B is wired into the application now
 Nobody remembers what the technician did or why he did it!

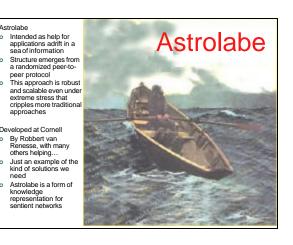




Two options We could ship all the data to the analyst's workstation E.g. ship every image, in real-time If N machines gather I images per second, and we have B bytes per image, the load on the center system grows with N*I*B. With A analysts the load on the network grows as N*I*B*A Not very practical.

Two options o Or, we could ship the work to the remote sensor systems They do all the work "out there", so each just searches the images it is capturing Load is thus quite low o But how could we build such a system?





approaches

need

