

remote
~~click~~
 w/ markers
 display dangle
 <is there a clock?>
 black screen

Lecture 1

ES 6742 Assignment 1 (AI) has been posted: <http://www.cs.cornell.edu/courses/cs6742>
 Colloquium (research) talk by me today, 4:15 B17 Upson
Auditors: non-PhD students, see me after class
 (just say it)

Hi, and welcome to the first meeting of CS6742, "Natural language processing and social interaction."

I'm the instructor; I'm a professor in computer science and in information science, and these days,
~~NLP and social interaction~~
 research in NLP and social interaction is what I do for a living,
 (and for fun, come to think of it).

I'd give you more specifics now, but
 (point)

I'm giving the CS department colloquium today,
 where I'll be talking about two recent projects I've been involved
 in that I'm really excited about,
 so please come to that talk if you'd like to hear about what I've
 been up to lately.

~~As for this~~
 As for this course and why it exists:

We all know that spoken & written language is one of the main
 channels by which we human beings communicate with each other.
 (If you're wondering what some of the other channels are,
 there's

facial expression
 gesture
 actions and ~~inactions~~ even inactions, if you think about it
 posture ...)

Anyway, about all this language-based communication:
 I doubt it's escaped your notice that more & more of such
 communication is becoming computationally accessible, since it's
 online.

Just to reel off ~~some~~ ^{one} factoids:

As of June 2012, Twitter was seeing 400 million tweets per day (CEO of Twitter @ an Economist event)

(1m, 10m, 100m)

~~In 2011, typical corporate email user sends & receives 105 emails/day.~~

~~About 19% getting to mailbox are spam + graymail (unwanted notifications/newsletters).
(This is actually lower than before 5% of IMs/social networks)
[Radicati report]~~

We can perform a rough categorization of the kinds of ~~conversations~~ ~~that this computational accessibility of~~ conversational interactions that are computationally accessible. ~~although~~ I don't mean the following classification to necessarily be taken too seriously;

but ~~it's~~ taking this perspective allows one to gradually realize how broad the playing field is.

~~when you first think of conversations, what may spring to mind is:~~

"private audience" (analog of f2f conversations, @ & 1st blush):

small IM's, chats, emails.
or @ least intended.

writing down ~~so~~ to indicate that students should take notes.

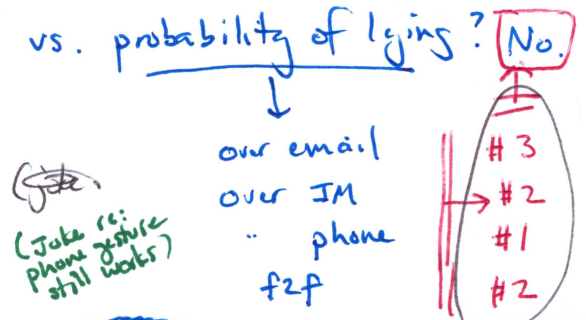
Now, actually, the differences and similarities wrt f2f conversations is an interesting topic that we won't get into today.

But just to point out some interesting work done @ Cornell on the subject,

Let me briefly mention some work done by Jeff Hancock and colleagues;

Jeff is a professor of communications.

Aside: "distancing" of medium vs. probability of lying? No. including a lie



(Joke re: phone voice still works)

but nature of lie must be taken into acct: "gotta go"

[Hancock, Thom-Santelli, Ritchie '04]

- ~~I'll post lecto.~~ lecture refs → course homepage

The classification I'm going to present is based on audience b/c intended audience is an important factor in communication. Even for diaries, what are meant to be for no one else's eyes - what do diaries start with? people thought of diaries as private blogs. But also liked the point about diar diary.

OK, so but anyway, ~~there are these~~ yes, many of the conversations we have are one-on-one.

in the online office work

But ~~you~~ pretty we also have group conversations pretty frequently, where more people are involved, and that may also be semi-public depending on when they take place

private/public audience
~~private-ish intended audience, public location~~ = group discussions:
when do these take place online?

social-network conversation threads

blog comment threads

Q/A ~~blog~~ → when "blog" here is broadly construed
some may be meant for ~~some~~ subset of participants
~~of the public~~ ~~as well~~ ~~there may be an element of an actual intended audience, as well~~

but may also be an element of the public being an intended audience, as well,

~~OK, so if we're written~~

And that thought leads us to:

public audience ≈ analog to 'soap boxes'
blog posts (even w/out comments)

what else?

one you might not think of: reviews on review aggregation sites (Yelp, Amazon, etc.)

now, here, you may feel like challenging me:

ads discussion sites

That is, you might ask, "~~how~~ does someone leaving a review on Amazon really qualify as a kind of social interaction?"

~~And I'd~~

Not surprisingly, I'd like to ~~say~~ argue that we should consider that within scope.

The more obvious way to see this is to ~~see~~ think of such a review as an act that may cause so. else to

- adapt an opinion
- change their mind
- make a decision, such as to buy

But you'll see another perspective in the reading I'll be assigning to you today

More on that later.
in future lectures and

Now, given that we have all the interactions manifested in natural-lang. format, what can we do with them?

~~The~~ We'll be pursuing two opportunities in this course:

Two opportunities of ~~interest~~:

1) Analysis: use NLP to understand interactions (and interactors) better
ex: are there language cues that correlate with successful interactions?

(non-)

ideas?

(phrasings of)

can we learn which participants are engaged / ~~in power~~ / agree?
(dis) (not) (dis)

~~usual~~

standard approach: mining from ^a large-scale ^{vs} corpora
(~~"bodies"~~ of "text")

2) Facilitation: use NLP to improve interactions, or cause them

[ex: make hidden state evident (confusion, antagonism, etc...)
Maybe even intervene?]

~~It want to bring to your attention a particular w.~~
It's nice when these ² go hand-in-hand.

~~But speaking of~~

But speaking of opportunities, I want to take this opportunity to talk about another facet of this course.

This word "opportunities" here - notice it doesn't say "solutions".
This is meant to indicate that this class is a

↳ research-oriented course

⊕

:

~~And the reason is that I think it's fair to say that there's~~

~~That's the reason is that I haven't made~~

This ~~course~~ ^{class} can't be a survey of ~~approx~~ known approaches to this problem b/c there's ~~no~~ ~~course~~ aren't really a set of established approaches yet.

... just understanding processing language "in the wild" is hard.

③ Example review excerpt:

"Read the book" → positive or negative opinion?

[Example due to Bob Black]
 ~5 people didn't see, all non-native speakers of English.

② Or, "She runs the gamut of emotions from A to B" →

① Or, "If you like this fragrance, please wear it @ home and top your windows shut"

so be proud of yourself for being able to understand language @ all.

→ meaning is clear to you. you have to know that scents & smells can be triggered this way.

→ you have to know that the novel phrase is part - for A to B.

→ even a home can't tell b/c of context dependence.

OK, so that's one reason this is a research-focused course, is because the very topic matter is one in which, in a sense, very little is known.

There's also a second reason why this is a research-oriented course, and ~~that's~~ it's b/c I know not all of you are going to do research in NLP for a living,

~~but~~ ^{but} 6000-level courses are for all PhD students, when PhD students are people who are planning on doing research for a living -

Why read #2:

... 6000-level courses are training for PhD-level research.

So much of the way this course is organized is driven by the desire to provide training in the research process, whatever your eventual research interests turn out to be.

So the end product will be a research project, and the goal ^{is} throughout the semester is to get work through that process of doing a research project.

How does this agenda inform the course structure?

First, the early part of the course is going to interleave presentation of fundamental material with you doing a pilot research study right off the bat.

- show webpage show prior year to demonstrate lots of info
- show course structure

1st talk about subject matter

~~will be doing~~

So as you can see, your first asst is released as of today.

~~has switch to AI~~

~~you're not to come up with~~

~~It asks you to engage in a pilot come up with~~

It involves 2 readings, one on reviews and one on comment threads.

You're tasked w/ coming up with a research idea based on those readings, and do a pilot empirical study.

Notice that ~~at that~~ simultaneous with that assignment,

~~will be~~ I'll be doing some lectures on online reviews and conversation threads, together w/ some group discussion of the readings and/or how your pilot studies are going.

After that...

- some bkgd lectures
- then some student-led versions of AI, where we read papers; try at some research ideas inspired by them
- and then there's the final-project portion of the course.

→ Eugene Cherniak: 'do sthg'

AI is representative of the spirit of the course, so included or placed

→ AI.

~~ended~~
ended @ about 11:10.
About 30 shared up.

Now PhD, Master, undergrad auditors ?!