Logging

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Accountability

Hold principals responsible for their actions

• **Authorization:** mechanisms that govern whether actions are permitted

• **Authentication:** mechanisms that bind principals to actions

• **Audit:** mechanisms that record and review actions
Uses of audit

• **Individual accountability**: deter misbehavior
• **Event reconstruction**: determine what happened and how to recover
• **Problem monitoring**: real-time intelligence
Audit tasks

• **Recording:**
  – what to log
  – what not to log
  – how to log
    • locally
    • remotely
  – how to protect the log

• **Reviewing:**
  – automated analysis
  – manual exploration
WHAT TO LOG
What to log?

Example: US State Department pilot program (1980s)

- Requirements:
  - log every transaction related to protected electronic documents
  - system administrator reviews log daily to search for malicious behavior

- Experiment:
  - test system for 5 users, 10 minutes
  - audit log was a stack of paper over a foot high
  - real system would have been 1000s of users working 24/7

- Lessons learned:
  - logging and review of everything by a human is impractical
  - need to reduce information logged: log reduction
  - need automated review
States vs. events

- **States**: data, *what the system is*
  - backup, or more
  - survive power failures, crashes, attacks
  - *what state?* memory, disk, network, ...
  - consistent snapshot of distributed system is hard: see CS 5412

- **Events**: actions, *how the system came to be*
  - login, access to protected resource, elevation and attenuation of privileges, ...
  - our focus
  - *which events?*
Recall: Security requirements

- **Functional requirement:** something system should do
  - e.g., allow people to cash checks

- **Security goal:** something system shouldn't do
  - e.g., prevent loss of revenue through bad checks

- **Security requirement:** constraint on functional requirement to achieve goal
  - e.g., check must be drawn on bank where being cashed, or person cashing must be customer at that bank and deposit in their account
Events to log

• Any event that involves a security requirement
  – Fact that requirement was checked
  – Whether it was met or not
  – The information that led to that decision

• Typically involves the gold standard...
  – whether an action was authorized, or
  – whether a principal was authenticated
Orange Book logging

For minimal C2 level certification:

• **Events** to log:
  – Use of identification and authentication mechanisms
  – Introduction of objects into a user's address space (e.g., file open, program initiation)
  – Deletion of objects
  – Actions taken by computer operators and system administrators and/or system security officers
Orange Book logging

For minimal C2 level certification:

- **What** to log:
  - Date and time of the event
  - User
  - Type of event
  - Success or failure of the event
  - For identification/authentication events: origin of request
  - For events involving objects: name of the object
What not to log

• Some information might be too sensitive for log files:
  – plaintext keys, passwords
  – the details of company's newest shiny product
  – the GPS coordinates of undercover secret agents

• Possibilities:
  – log it anyway, protect the log
  – sanitize log
Sanitization

Protect confidential information in log

• by deleting

• by modifying
  – e.g., replace with user names with pseudonyms, keep separate protected map between names and pseudonyms
Sanitization

• **Before** writing to log:
  – **Pro:** protects users from system administrators; maybe surveillance warranted only with probable cause
  – **Con:** have to decide in advance, as part of system design, what information to keep vs. discard

• **After** writing to log:
  – **Con:** confidentiality of log must be (more) protected
  – **Pro:** can decide afterwards what information to discard, perhaps even redact logs and send to 3rd party for analysis
What should this system log?

**EXERCISE: GRADE SYSTEM LOG**
Example: CMS

<table>
<thead>
<tr>
<th>Log Type</th>
<th>Action</th>
<th>Acting NetID</th>
<th>Acting IP Address</th>
<th>Affected NetIDs</th>
<th>Simulated NetID</th>
<th>Assignment</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course</td>
<td>Created New Assignment</td>
<td>mrc26</td>
<td>128.84.217.18</td>
<td></td>
<td></td>
<td>A1, Homework 4</td>
<td>January 28, 2016</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>04:06PM</td>
<td></td>
</tr>
</tbody>
</table>

- Created new assignment 'A1'
- Added required submission 'a1' with accepted types: pdf
- Added problem 'a1' worth 4.0 points
- Created new groups for each student
Example: CMS

Events logged:

- **Course:** add students, change group timeslot, computed assignment stats, computed total score, posted new assignment, created new timeslots, dropped students, edited announcement, edited assignment, edited course properties, edited staff preferences, edited student preferences, removed assignment, removed timeslots, restored announcement, restored assignment, sent course email, uploaded class list

- **Content:** added/edited content data, create new content, edited content, reordered content, removed content, removed content row

- **Group:** accepted group invite, canceled group invite, created new group, invited to join group, disbanded group, granted extension, left group, rejected group invite, removed extension, requested regrade, submitted files

- **Grade:** assigned grader, edited final grades, edited grades/comments, uploaded grades file
Example: CMS

- Doesn’t log failed events (e.g., request times out)
- Logs *mutations* not *observations*
HOW TO LOG
Recall: Say what you mean

**Main principle:** Every message should say what it means

- Interpretation of message should depend only upon content of message
- Hence recipient can recover meaning without needing to assume or supply any context
- Writing down a straightforward English sentence describing the meaning of each step in narration is good practice
Say what you mean

Main principle: Every log entry should say what it means

• Interpretation of log entry should depend only upon content of log entry
• Hence reviewer can recover meaning without needing to assume or supply any context
• Writing down a straightforward English sentence describing the meaning of each log entry is good practice
Log file format

• Keeping log files in standard format enables...
  – Reuse of tools for log analysis
  – Correlation across logs from multiple applications

• Standard formats:
  – Common Log Format (used by web servers)
  – syslog (used by Unix)
    • originated with sendmail
    • became a *de facto* standard
    • then standardized by IETF: [RFC 5424](https://tools.ietf.org/html/rfc5424)
    • examples: take a look in your local /var/log directory
syslog example message

Mar  6 00:48:29
chardonnay
kernel[0]:
AppleThunderboltNHIType2::prePCIWake - power up complete - took 1624 us
syslog message format

- facility: category
  - kernel, mail, security, printer, clock, ...
- severity
  - emergency, alert, critical, error, warning, notice, informational, debug
- timestamp
- hostname
- application name
- process id
  - no standard meaning; sometime co-opted by application to provide identifier that groups related messages (e.g. a transaction)
- message type
  - also no standard meaning; just a string that can be used for (e.g.) filtering
- message
  - can be structured as key-value pairs, or unstructured
syslog architecture

• **Originators:** source of messages
  – might duplicate to multiple relays

• **Relays:** forward messages
  – might filter or duplicate messages

• **Collectors:** sink of messages
  – might collect from many sources
syslog architecture
Security concerns with syslog

Base syslog protocol has no security goals

• Nothing guarantees C, I, or A
• Recommended to use SSL to protect communication channel
• Nonetheless, receivers are permitted to truncate or drop messages
• Even with SSL, end-to-end integrity of messages from originator to collector not guaranteed
  — Concerns include provenance, message integrity, replays, sequencing, detection of missing messages
  — Digital signatures provide solution [RFC 5848]
Log space

What happens if log size grows too large?

• **Halt** system
• **Overwrite** previous entries
• **Stop** logging
Pick a couple items you decided to log. Write down a concrete log entry as it might be written to a file.

EXERCISE: GRADE SYSTEM LOG
Upcoming events

• [Wed] A3 due

It only takes one audit to ruin your day.
– Kathy Burlison