







Sad







Angry

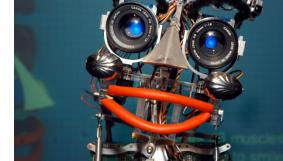
Surprise







images © Peter Menzel





















# Introduction to affect computing and its applications

#### Overview

- What is emotion?
- What is affective computing + examples?
- Why is affective computing useful?
- How do we do affect computing?

### Some interesting questions

- What is emotion?
- How do we expression emotion?
- Why do we have it?
- What does it do?
- What are the potential applications?

### Emotion (what is it)?

- Common emotions: fear, anger, happiness, sadness, surprise, disgust
- Short episode of synchronized system activity triggered by event:
  - subjective feelings (the emotion we normally refer to)
  - tendency to do something (action preparation)
  - facial expressions
  - evaluation of the situation (cognitive evaluation, thinking)
  - physiological arousal (heartbeat, alertness)
- **Affect** (affectie)= related to emotion and mood:
  - emotion: short term, high intensity, object directed,
  - mood: unfocused, long term, low intensity,
  - affect: sometimes seen as abstraction of emotion/ mood in terms of,



### Emotion (why do we have it)?

- Situational evaluation and communication.
- Heuristic relating events to personal goals, needs and beliefs:
  - evaluates **personal relevance** of event (*Scherer*) and helps decision-making (*Damasio*),
  - fast reactions and action preparation (Frijda),
  - influence information processing and decision making (Damasio):
- Communication medium:
  - communicate internal state (show feelings),
  - alert others (direct attention),
  - show empathy (show understanding of situation).
  - Give feedback (evaluate behavior).

### Emotion (what does it do)?

- Emotion and affect influence thought and behavior:
  - The kind of thoughts we have
  - The way we process information
  - How we learn and adapt
    - Emotion/affect as social reinforcement (emotion expression as signal)
    - Emotion/affect as intrinsic reinforcement (use my own emotion as feedback)

### Emotion (how can we study it)?

- Biological/Neurological (Damasio, Panksepp, LeDoux, Rolls):
  - aim: find the necessary / sufficient brain areas and circuits involved in emotions /feelings / self-regulation / adaptation.
- Biological/Evolutionary (Darwin, Ekman):
  - aim: why emotions exist in the first place, what's the utility of emotion.
- Cognitive/Psychological (Scherer, Frijda):
  - aim: understand relation cognition/emotion, why does event e results in emotion x while:
    - the same event e may result in a different emotion, and
    - other events may result in the same emotion x.
- Social (Ekman, and others):
  - aim: understand the role of emotion in communication.

### What is affective computing?

- Computing that relates to, arises from, or deliberately influences emotions (Picard).
- Different types of computer models:
  - recognize,
  - interpret/elicit emotions
  - emotional influence on behavior
  - show emotions
  - complex mixtures of these...
- An affective computing system is
  - a system of computational processes that perceives, expresses, interprets, or uses emotions,

### SIMS 2 (Electronic Arts)

• Entertainment: emotions are used to provide entertainment value.





### Robot Baby



# Mission Rehearsal Exercise (Gratch & Marsella)

- Cognitive: study the influence of artificial emotions on
  - planning mechanism of virtual characters,
  - training effect on trainees (emotion might enhance effect)



#### Assistive robotics

Aibo (Sony, Japan)
 Entertainment robot



Emotional Robot "Pepper"
 goes on Sale to public in Japan



Paro (Wada et al, Japan)
 Robot companion for elderly



Huggable (MIT, USA)
 Robot companion for elderly



### Why is affective comp. useful (1)?

- From a theoretical point of view...
- Advance emotion theory
  - simulated agents that elicit emotions to **study** possible **psychological structure** of **emotions** (*Scherer*),
  - emotion as **artificial motivator** (e.g. a bored robot that explores) (Canamero).
- Understand intelligence and adaptation
  - laws and rules are not sufficient for understanding or predicting human behavior and intelligence (e.g. how to sift thru many possible choices) (Damasio, Picard)
  - simulated **learning** agents **influenced by emotions** (e.g., emotion as reward) (Breazeal, Broekens),

### Why is affective comp. useful (2)?

- From a practical point of view...
- Facilitate Human-Computer (Robot) interaction
  - use emotions in simulated-agent plans (to simulate human reasoning) (Gratch & Marsella),
  - communication and joint attention (Breazeal, MIT)
  - robot acceptation (Heerink, Telin)
  - Interactive robot learning
- Entertainment
  - Computer games such as the Sims (EA), Aibo Robot (Sony).

### Affective Computing in short...

- Affect has different meanings related to emotion.
  - emotion: short term, high intensity, object directed,
  - mood: unfocused, long term, low intensity,
  - affect: sometimes seen as abstraction of emotion/mood in terms of,
- Affective computing is about computing with emotions
  - "a system of computational processes that perceives, expresses, interprets, or uses emotions"
- Why?
  - advance emotion theory,
  - understand intelligence,
  - facilitate Human-Computer (Robot) interaction,
  - entertainment.

#### So how do we go about it?

Interpret emotion

Express emotion

#### **Express Emotions**

- Display Emotions
  - Computer voices with natural intonation
  - Computer Faces
  - "How" to show I'm happy.
  - Example:- Animation
- Model Emotions
  - React to events
  - Internal Representation of Emotion
  - Example:-Kismet

#### Importance of Emotions in HRI

- Emotions help prevent people from repeating their mistakes (decisions that resulted in negative feelings)
- Recognizing emotions would allow robots to become more responsive to users' needs
- Exhibiting emotions would help robots interact with humans

#### Classification of Emotions

#### Continuous

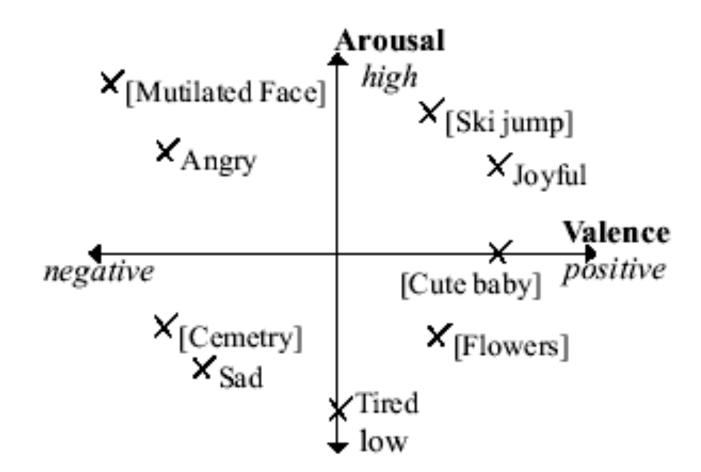
- Emotions defined in multi-dimensional space of attributes
- Arousal-Valence Plane

#### Discrete

 Defines 5, 6, or more "basic" emotional states upon which more complex emotions are based

#### **Arousal-Valence Plane**

- Valence whether emotion is positive or negative
- Arousal intensity of emotion

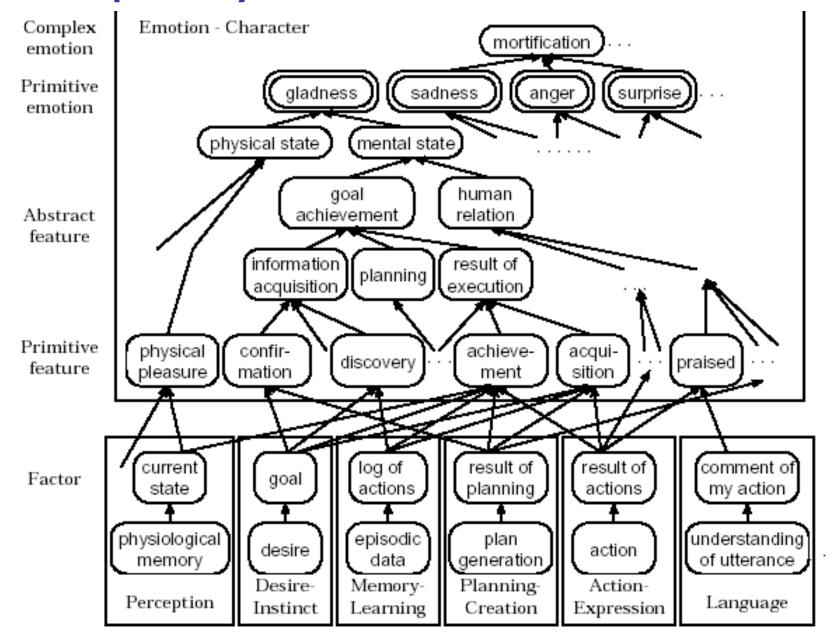


#### Classification of Emotions

#### Plutchik's Theory:

- Eight primitive emotions that more complex emotions are based upon
  - Gladness (joy)
  - Sadness
  - Anger
  - Surprise
  - Acceptance
  - Disgust
  - Expectancy
  - Fear

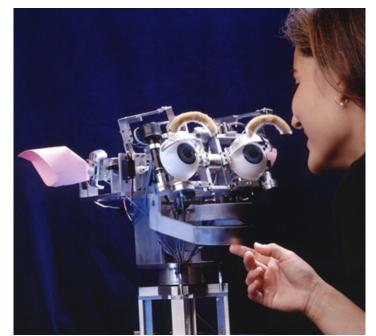
### Complexity of Emotional Classification



### Kismet (Breazeal)

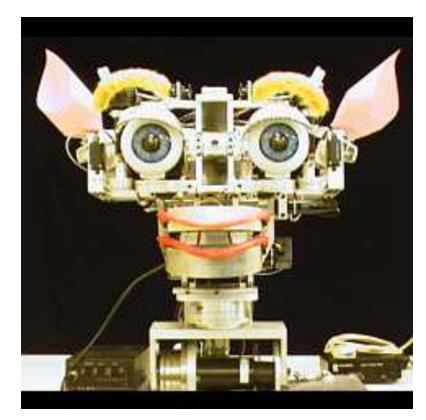
- Social: Kismet, A framework, using a humanoid head expressing emotions, to study:
  - effect of emotions on human-machine interaction.
  - learning of social robot behaviors during humanrobot play.





#### Affective Research: Kismet

- Decides proper emotional response to stimuli and exhibits corresponding facial expression, body posture, and vocal quality
- Behavioral response serves either social or selfmaintenance functions



Kismet smiling

#### Organization of Kismet's Emotions

• Some of Kismet's emotions, what causes those emotions, and what purpose they serve Kismet

Prototype	Function of the	Emotion	Activation Conditions
	Associated Behavior	Associated	for Kismet
Incorporation	Accept environmental	acceptance,	Acceptance of a desired
	stimulus	calm	stimulus
Rejection	Get rid of something	disgust	Attend to a salient but
	harmful already accepted		<i>undesired</i> stimulus
Protection	Avoid being destroyed	fear,	Appearance of a threatening,
		distress	overwhelming stimulus
Deprivation	React against important Ioss	sorrow	Loss of a desired stimulus
	D		A

#### **Percieve Emotions**

- Observe a human and infer his/her emotion
- Approaches:-
  - Speech Tone Recognition
  - Facial Expression Recognition
- We'll talk about the Facial Expression

## Facial Expression Recognition: Learning by Feedback

- Classical Example of Learning By Feedback.
- Young children look at their parents, and "learn" from their facial expressions what is right and what is not



Image courtesy Google Images

### Question

 Given a set of images of human faces and the emotion label for each image



happy sad



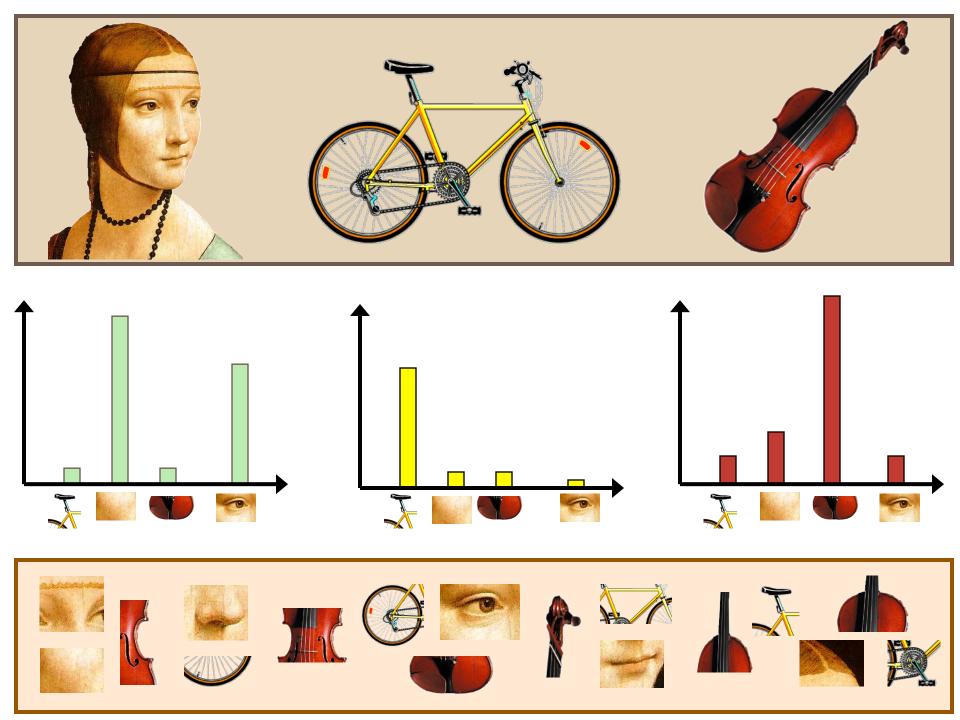
disgust

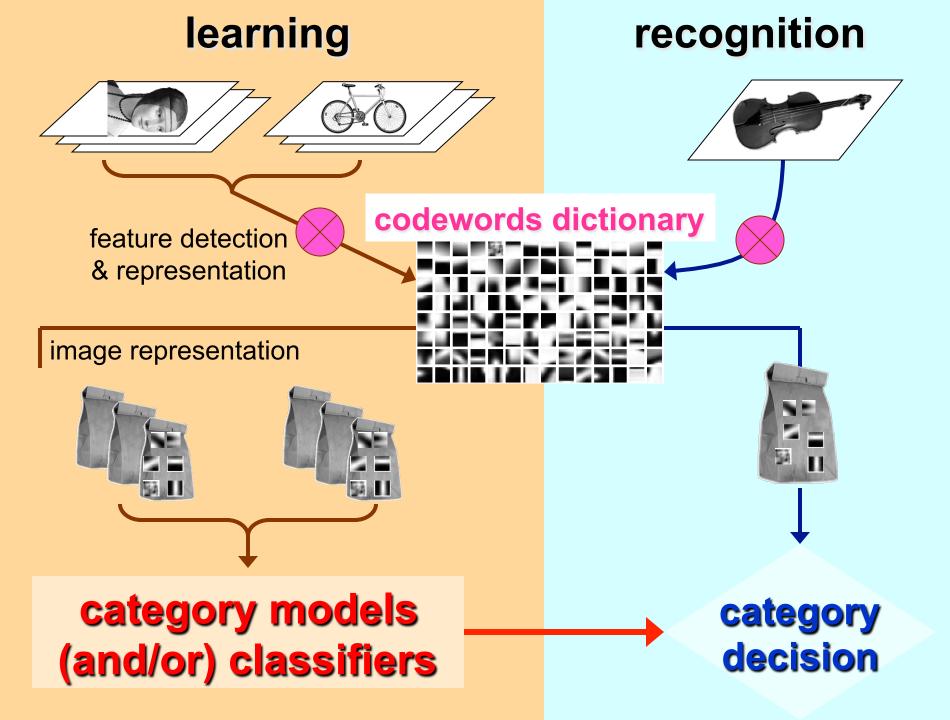


surprise

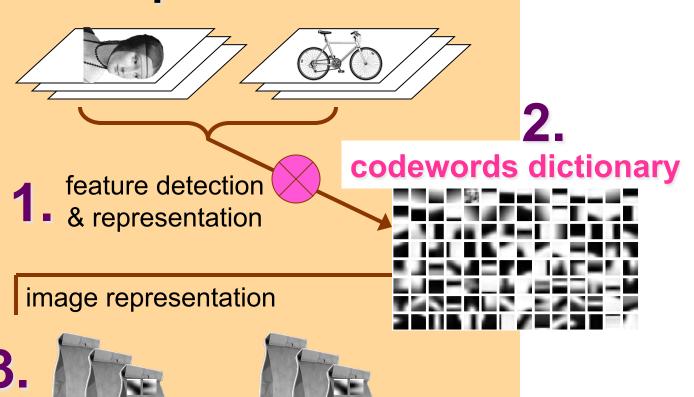
 How to learn a model that can classify an unknown expression into one of these classes





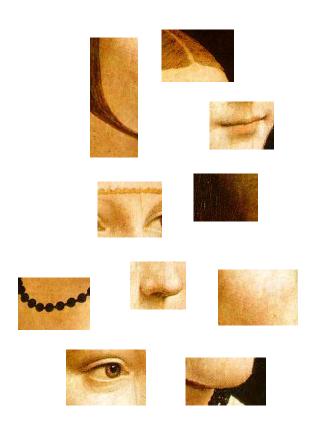


#### Representation



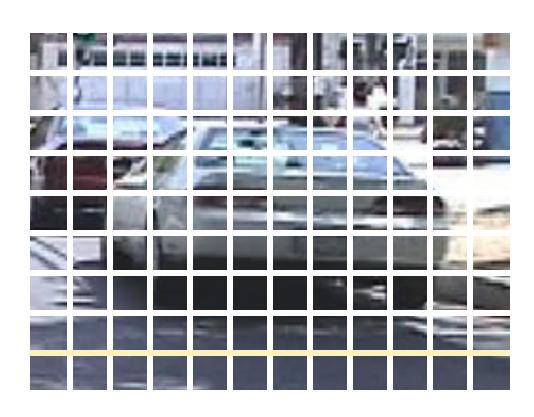
#### I.Feature detection and representation





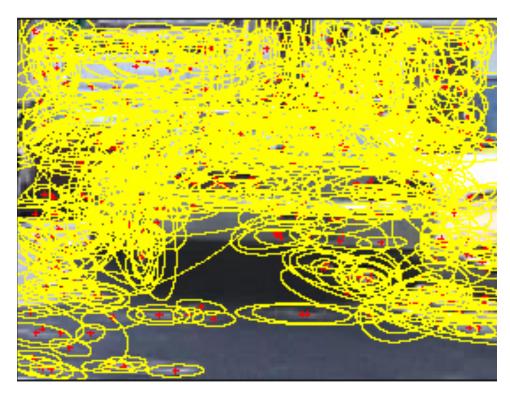
#### I.Feature detection and representation

- Regular grid
  - Vogel et al. 2003
  - Fei-Fei et al. 2005

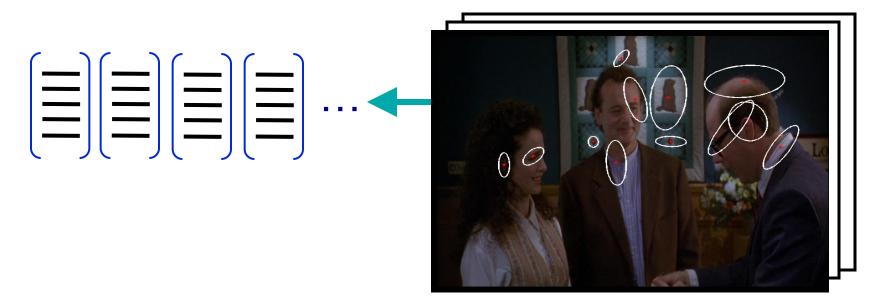


#### I.Feature detection and representation

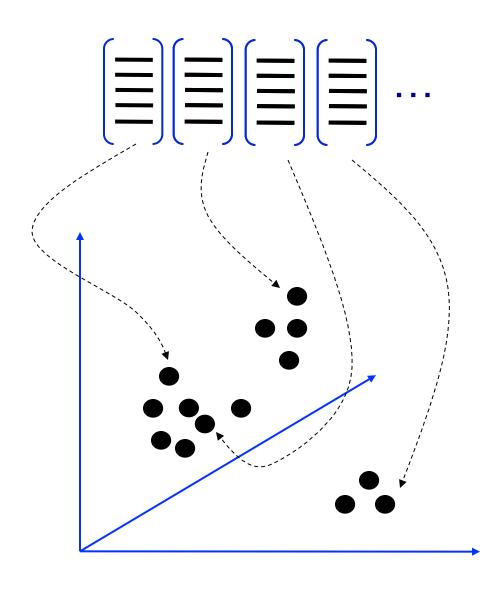
- Regular grid
- Interest point detector
  - Csurka et al. 2004
  - Fei-Fei et al. 2005
  - Sivic et al. 2005



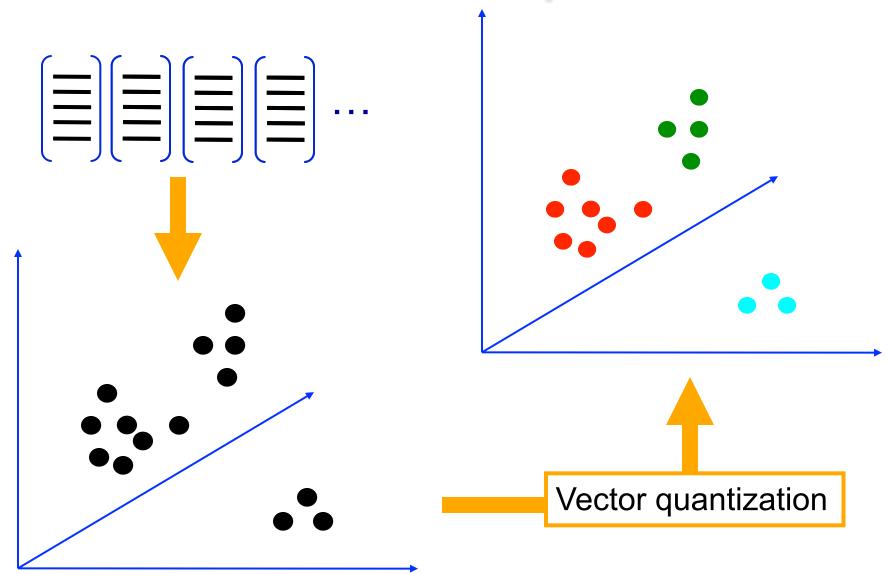
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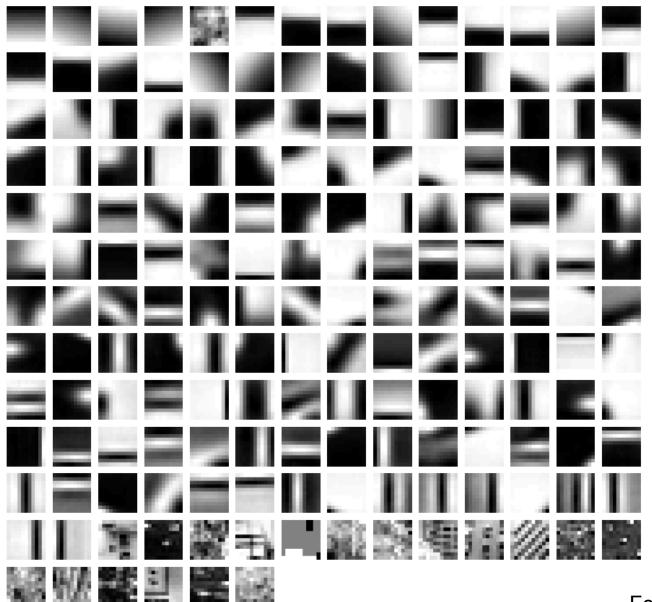
#### 2. Codewords dictionary formation



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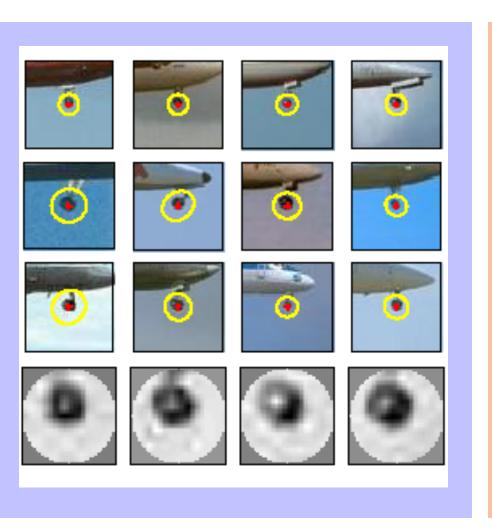


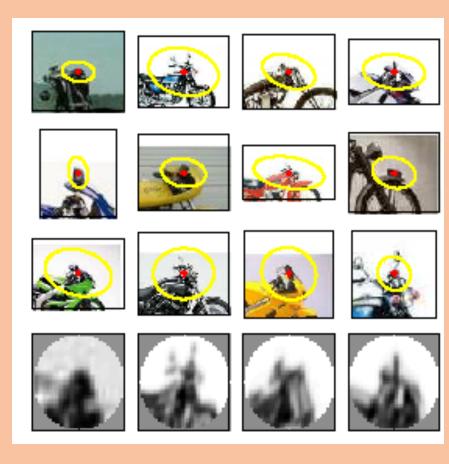
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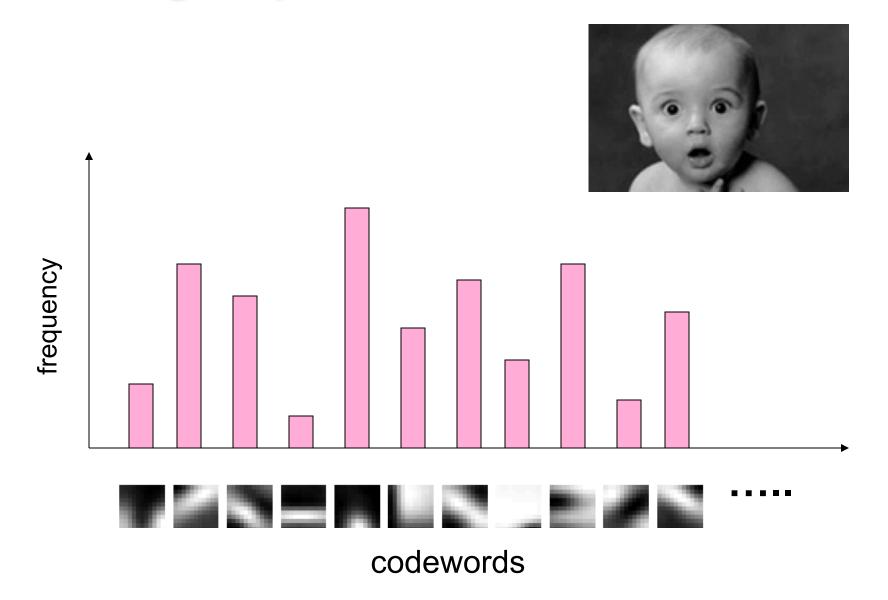
Fei-Fei et al. 2005

### Image patch examples of codewords

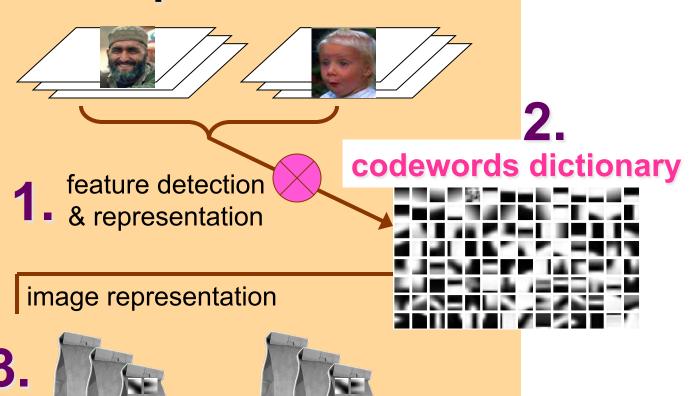




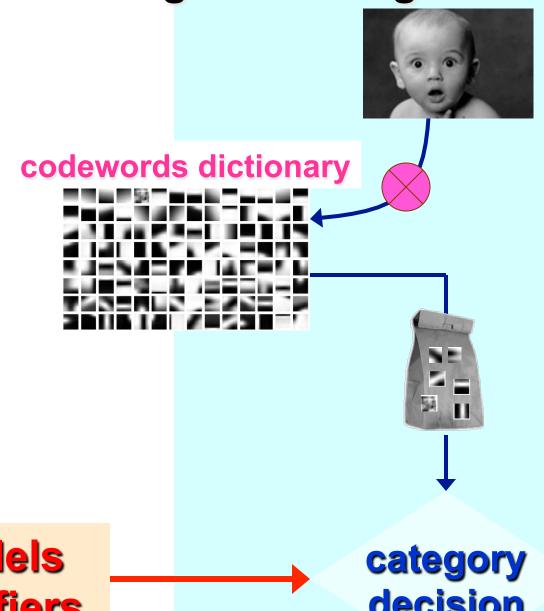
### 3. Image representation



#### Representation



#### **Learning and Recognition**



category models (and/or) classifiers

decision

#### Extra slides

pepper

#### Conclusion

- Affective Computing is a young field of research
- For interactive systems, something far better than the current crop of "intelligent" systems is needed.
- This field can really benefit from research into the human brain/mind.

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